Catalina Community Services

News & Notes

Mission: To provide assistance to Greater Catalina residents to improve their quality of life.

Vision: To be the Resource Center of choice with consistent services by volunteers to all residents of the Greater Catalina area.

Nearly six months on Hawser Street, and I must say we seem to be feeling at home these days, settled in. Volunteers and staff sometimes find themselves reminiscing, sharing and laughing at tales about the days we operated out of the old house on Golder Ranch Road; and, they wonder how they could have such fondness for cramped quarters, worn out furnishings, and so many inconveniences.

This was the place they all met and became friends, shared so many memories and felt fulfilled by all they did to help their community. It is a rich history of who they, and Catalina Community Services, have become and all that has been accomplished.

It is remarkable how the organization has grown over the years, a tribute to a truly caring community. I have thoroughly enjoyed being a part of CCS and look forward to an incredible time ahead.



I think you'll be amazed at the assistance CCS provides as you read through these pages; and, we thank you all for making it possible.

> Barbara McClure, Executive Director

Unique gifts from special friends • Joyous celebrations • Time together



What a wonderful winter we had in Catalina!



Snow in our yards • Infinite opportunities to bring smiles to so many people • Time to give thanks for all our blessings VOLUME 6 ISSUE 3 WINTER 2011

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This is the season we honor volunteers.

THANK YOU EVERYONE!

"The capacity to care is the thing which gives life its deepest significance."

Pablo Casals

"Too often we underestimate the power of a touch, a smile, a kind word, a listening ear, an hon est compliment, or the smallest act of caring, all of which have the potential to turn a life around."

Leo Buscaglia





Catalina Community Services

BOARD OF DIRECTORS

Officers

Aaron Franco..... President Richard Hudgins...Vice President Pamela Kallio *.....Treasurer Peggy Smoot Secretary

Members

Julie Davis Kristiana Foss Jerry McElhiney * Bob Richards * Patrick Shaffer * Paulette Stark Al Trice

OFFICE INFORMATION

Main Office

3535 E. Hawser St. Catalina, AZ 85739 520-825-0009 Phone 520-825-6899 Fax office@catalinaservices.org Monday to Friday 8am-4:30pm

www.catalinacommunityservices.org

Catalina Community Services Helps: Calm the Troubled, Feed the Hungry, Care for the Seniors, Clothe the Needy, Help the Children, Welcome the Babies, and Respects the Goodness and Dignity in Us All...

From The Board of Directors

New Board Members Join the Team

Catalina Community Services Board of Directors is pleased to announce the addition of four new members. See the asterisks * at left.

All come with a variety of Board, business, and non-profit experience, and are truly looking forward to being part of our wonderful organization. One new member lives in Catalina, one owns a Catalina business, and all four live in our service area. Watch for bios in the next newsletter...

Were you sitting on the sidelines at the Oro Valley Holiday parade this year? You might have seen our Board President, Aaron Franco, staff, and volunteers go by, passing out information and collecting canned food donations...



We bought a truck!

A used truck—from our partners at the Golden Goose Thrift Shop.

This will allow us to go to the Food Bank whenever needed, and to improve other services as well.



Working on a design

and images on the sides

of the truck. Watch for

using the CCS logo

it around town....

Catalina Community Services



...caring for the hungry.



Winter Partners warmed the hearts of many Catalina area residents this year.

As they have for many years, our friends from the Catalina Mountain Elks Lodge joined us again at the Golder Ranch Fire Department to package Holiday dinner supplies. This year we put together enough dinners for 273 families who signed up for Thanksgiving assistance. 65 of those families received turkeys donated by members of the community who dropped by the food bank. Each family drew for the opportunity. Those who did not receive a turkey were given a Bashas' gift certificate to be used toward their holiday ham or turkey.



Sun City Seniors For Kids

We are fortunate to have many friends in the Sun City 'Seniors for

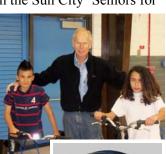
Kids' club as well. One of the things they do for us is donate refurbished bicycles. Volunteers rebuild bicycles for the children in our program. Many were given out at Christmas time,

some recently, and about 25 more will be going out to children in the month of March.

When possible, the club members like to fit the bicycles to



the recipients, to be sure the children are riding appropriately sized bikes, and each comes with a coupon for a bike helmet from the Golder Ranch Fire Department.





Bike helmets provided by Golder Ranch Fire District



Rancho Vistoso Sun City Club Heroes

Sun City Democratic Club

These friends organized a food drive in Rancho Vistoso during the months of Novem-



ber and Decemb week, re dropped bags of r CCS Foo the tune 1000 po Thank y participa thank yo

ber and December. Each week, representatives dropped off boxes and bags of food at the CCS Food Bank—to the tune of more than 1000 pounds overall! Thank you to all who participated, and thank you Dems for your terrific support!

Read about many other wonderful Winter Partners throughout this newsletter.

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Another wonderful collaboration this winter was with Oro Valley Hospital Employees:

200 New Crock Pots were donated by the hospital employees and given out with our Christmas dinner supplies.

You should have seen the excitement on the faces of people who had wanted one for a long time, or those who were planning to give the crock pot to a

parent or wife as a Christmas gift.

The project must have been the talk of employees at Oro Valley Hospital because a woman, unknown to us, came by CCS with a \$100



released from the hospital herself. She had been a patient while the collection was under way and heard the nurses talking about it.

Having been so impressed with her level of care from the doctors and nurses, and by their support of community, she made the donation in their honor to be used to buy additional crock pots.

With help from our friends at Oro Valley Walmart her donation purchased eight more!

Pat Wallace with our



Have you met Rene Sanchez?

This Ironwood Senior has been interning at CCS and the Pima ent this

County Health Department this winter, and has put in more than 100 hours of volunteer



Pima County Health Dept. / Catalina Clinic introduced us to two UofA Nursing students, Korynn Kowren & Victoria Thacker (*LtoR pictured at right*), who created bilingual cookbooks for our clients. These are filled with recipes that can be made with the foods we give out at the Food Bank. information about the ways in which fats, carbs and proteins affect the body, appropriate food portion sizes and food storage & cooking safety tips. These books will go out to each family in March.

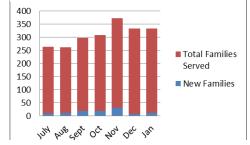
ARIZONA COLLEGE OF NURSING



Thank you, Ladies!

Our clientele grew by 40%!

Food Bank—Clients Served



So many of you gave generously during the holiday season. It is the time of year when people most remember those less fortunate.

We took in over 47,600 pounds of food in four months, which was great, because we had 62 new families sign up for services between Oct & Jan.





Each month in our Food Bank, we now offer some type of nutritional education. From the USDA we have ordered activity sheets for children and pamphlets & fliers for adults. Our goal is to help families learn more about nutrition and give them the tools to make healthy choices—to promote healthy lives. We plan to partner with the Health Department to do even more.

In our Food Bank: More Families, New Ways to Cook, and Nutritional Education

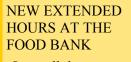


Bread from Fry's markets every day, citrus from our neighbors' trees, lettuce, tomatoes, potatoes, squash, cucumbers,

mangos, frozen blueberries, frozen chicken, ham. milk, cheese-these are the foods we distributed this winter!

Rolling carts make food delivery fast & easier on everyone's back!





Open all day every Wednesday to accommodate the growing number of clients and their various schedules. Activity books for February

















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News

Clothing Bank

We were very excited to establish a new partnership with Wilson K-8, thanks to Sandra Darang and the PTO, lead by Jean Garrett. Many of you

may recognize Sandra as our previous CCS bookkeeper. She is a parent of one of 'Wally's Wranglers'. The PTO was looking for a special holiday project, so Sandra suggested we meet together to share the programs and needs of Catalina Community Services.

Knowing that we have a difficult time keeping children's clothing in stock, and that we were looking to expand our literacy program, the PTO decided to rally the kids to a gently used clothing and book drive.



Their generosity was surprising!

Over 6000 items were collected!











Wilson School - Wally's Wranglers also joined us during the winter season to help solve one of our greatest Clothing Bank problems, and offer a great kick start to our expanding literacy program.



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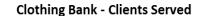
Thanks to Wally's Wranglers, & Christopher Kelly (pictured at right) and his Coronado K-8 Scout Pack, our children's department was brimming with donations all season...

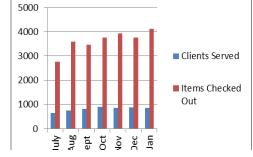


A FEW COMMENTS FROM OUR COMMUNITY MEMBERS...

This is the first time we used the clothing department with you. Phillip was very kind and helpful. Kathy was terrific. I got some wonderful pieces of clothing today! Lucky to have found some Birkenstock sandals in great shape!

I cannot thank all of you enough. It's been great through the years to be able to count on people like you. That really makes a difference on our families and also our budget. Being a single mother with three children, it's a great help. And also the personnel are great. Thanks to all the volunteers also.





Most of the items have gone home with families by now, but how lucky all the volunteers and staff were to see the excited faces and talk to the families who were so thrilled to have such a selection available. Thank you to all who participated in these events. You truly impacted many lives!

NEW EXTENDED HOURS AT THE CLOTHING BANK (CB)

In our old location, the CB was only open three mornings a week. Now we are open five mornings a week, and all day every Wednesday, to accommodate the growing number of clients and their schedules.



job making the clothing bank look and feel like a department

store. No wonder our numbers have grown, as people enjoy their shopping experience and have success in finding useful, stylish clothes. Simply donating clothes - any easy way to change lives!



RosettaStone

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ESL Education

On any given Wednesday, a dedicated group of CCS volunteers can be found teaching ESL (English as a Second Language) and Citizenship classes to dozens of area residents.

Morning classes were held at Catalina First Baptist Church Sept-Dec, and





are now meeting at Mountain Shadows Presbyterian Jan-May. In the evenings, students gather all around the CCS Hawser Street building to work in small groups, and one-on-one, with

various types of materials. This year, the addition of the Rosetta Stone program has been very exciting to both students, and staff.

> Students are welcome to come into CCS whenever they have time, to practice on the computer program on their own also. Our students' primary languages are Vietnamese as well as Spanish, and all are grateful for their teachers and English lessons.

Those studying to take the US Citizenship test face quite a challenge. The test

channenge. The test fee is nearly \$700 per person. Administered in English, it covers US history and government. We currently have two students preparing to become US citizens.

Below are a few of the test questions. See how you and your family might do...

Taken from the study booklet: BECOMING A U.S. CITIZEN Understanding the Naturalization Process, 2nd Edition, Kaplan Publishing, NY.

What are the first three words of the Constitution?
 How many Amendments have been made to the Constitution?
 What happened at the Constitutional Convention?
 Name one of the writers of the Federalist Papers (these papers)

papers supported the passage of the Constitution). **5.**) The US bought a territory from France in 1803. What was it? **6.**) Name one thing for which Susan B. Anthony is known. **7.**) Who was the US President during WWI?



Can Make A

Difference!

Volunteer.

Volunteers Welcome

We have planted a Volunteer Garden in front of our Hawser Street offices in honor of all our volunteers, of all you do, of the beauty you bring to the lives of others. We hope you enjoy watching it grow over the years, as our friendships and the effects of your kindnesses grow along with it.

Our volunteers are of all ages, yet each is young at heart and makes CCS an enjoyable place to be!

We offer a number of programs which will help you to find the perfect spot for you here at CCS.



Work in the Food Bank warehouse • Serve customers at the Food Bank service desk • Sort garments in the Clothing Bank • Check customers out in the Clothing Bank • Help prepare meals at the Senior Center • Deliver meals to homebound seniors once a week • Read to children Tuesday mornings • Pick up books from

Bookman's on Mondays • Pick up items from the Diaper Bank once a month • Organize a Food or Clothing Drive with your neighbors, friends or co-workers/business • Give a senior a ride to a doctor appointment • Be an aide in an ESL class • Accompany kids on



a school bus to get new clothes Teach a Junior Achievement course at Coronado K-8 Answer the phone for an hour at the front desk Do some office filing Tutor kids after-school Adopt a family for the holidays Call Bingo at the Senior center a few times



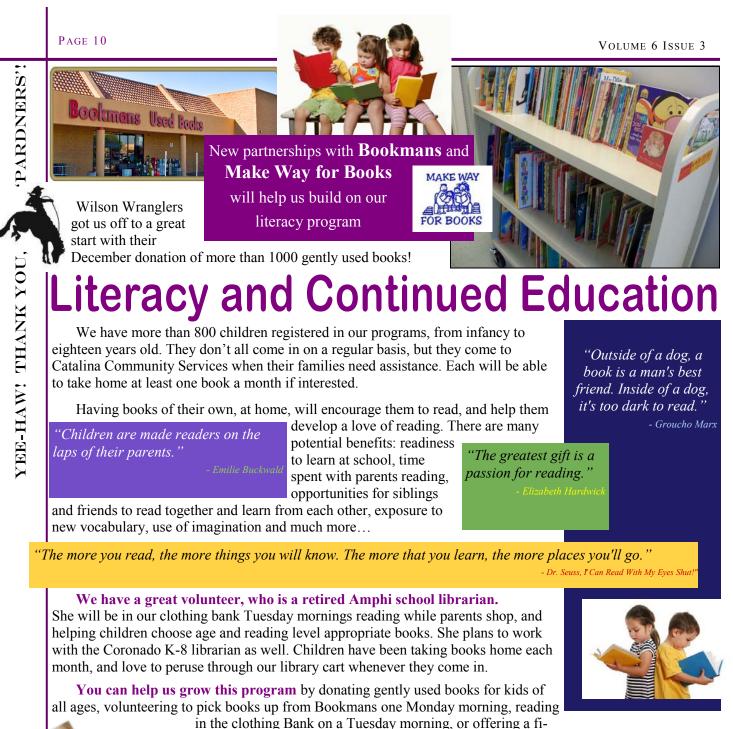
Adopt a homebound senior/call once in a while • Offer a class to the public on some topic for which you have a passion or talent
Share with us your thoughts on additional needs of the commu-

nity • Work on a one time project such as Catalina Youth Day or our April Shred Event • Write an article for a newspaper • Share a talent...

So many ways to join in...

We have a wonderful group of CDO High School students who come to volunteer in the Food Bank two afternoons a week. They weigh in food, and sort and pack for us. **Thank you for inviting CCS to your Holiday cookie party!**





nancial contribution. The kids will love you for it!



Parent education is an important support piece we want to bring to our community. Soon hundreds of subscriptions of the quarterly magazines shown at left, in both Spanish and English, will be delivered to Catalina Community Services. Our clients will be able to pick up a copy from the lobby or Clothing Bank when they come by.

Parenting classes are also being planned thanks to another great volunteer with professional credentials. We will be offering a variety of classes to the public in the form of an education series. See more about this on the next page...



We have a great team in the kitchen, and on the road, delivering meals!

I have nothing but praise for "all" the volunteers. Being a Golden Goose volunteer (3 days weekly) myself, I can appreciate the hard work and efforts of all who are involved. Kudos!

It's great. I enjoy it very much. I get out of the house. Enjoy seeing other people. -Hortensia

A Growing Senior Program We are be able to get together to play receiving more and more

calls from seniors these days needing help with meals, and we plan to find ways to meet the demand.

If you are a senior wanting to come share a hot mid-day meal at our Senior Center, or know of someone who is somewhat homebound and needs delivery service, please feel free to call Catalina Community Services at 825-0009 to sign



up. We can help.

As the CCS Board looks to the future, in developing a Strategic Plan, CCS is looking at opportunities for growth in space and services.

As a way to offer more social and entertainment opportunity, we are adding a couple of new regular events: Seniors will together to play

-Pat

cards, Mah-jongg and other games at the Hawser Street location on Thursday afternoons, and

competitive bidding between Qwest and Comcast has allowed us to add cable TV to the senior center with stations such as the History Channel, Animal Planet, Discovery, and AMC. We are fortunate to have a variety of entertainers and speakers come by, and hope to enhance this part of the program as well. There's always something cooking here!

Some very exciting news we have to share is that a new volunteer has come to us to offer **counseling services free of charge**. Our seniors especially are dealing with many issues such as loss, grief, and loneliness. Many live far from their children and are having to care for a spouse or friend who is ill. This is tough for many, and they often feel alone in that task.

Ann, our new volunteer, has been a counselor for more than 25 years and comes to us with a resume a quarter inch thick. She is a wonderful addition to our team, and has offered to meet with anyone needing an ear.

If interested, please call the Catalina Community Services office at 825-0009 and leave your contact number with a CCS staff member. We will pass that along to Ann, and she will contact you directly.

Here's what our clients have to say about the Senior program...

It is very nice. Good food and good company. -J. F.

It is a great help to Opal and Me not to have to fix meals three days a week. The friendship displayed by all the staff is a blessing to us as we have recently lost some of our older friends. -Boh

The volunteers are a very special group of people. They work hard and with regard for the seniors. The time, care, and quality that they give is greatly appreciated. -Duane

This is great. My sister loves coming here. Thank you. – Martha



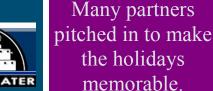
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Elizabeth Anderson has always done a wonderful job with the Santa Party and the Adopt-a-Family program, for Catalina area families. This winter was no exception.





Mujer de Hoy women staff the gift table.



A grant from SaddleBrooke Rotary provides a book for each child, and the Rotary members come to read aloud at the party.





youngest friends, Juan, visits Santa at only 6 days old!





Our community donates toys, stuffed animals, stockings and blankets as gifts for the children.

Together with Rotary, CCS provides snacks and craft materials. CCS also donates a dozen trees, and volunteers decorate them. At the end of the party, trees are given to families without a holiday tree.

SIL • Summer Institute of Linguistics provided the Catalina location this year.

Volunteers, Rich & Janice Shaughnessy provide family photos with Santa.





You might be surprised to learn

between the school ages of Kindergarten

It is especially important for kids to have

gets out early at 1:15. Virginia is there to

a place to go on Tuesdays, when school

get outside with kids and play basket-

ball, football, or any other sport in sea-

son. She sees they get a snack, and that they get their homework done. Tutoring

Our community is fortunate to have this

option open to children. Virginia stays

at school until 6pm so working parents

Healthy Youth. Healthy Families.

Healthy Communities.

don't have to worry about kids being

is available as well.

home alone

and eighth grade, registered in the food and clothing

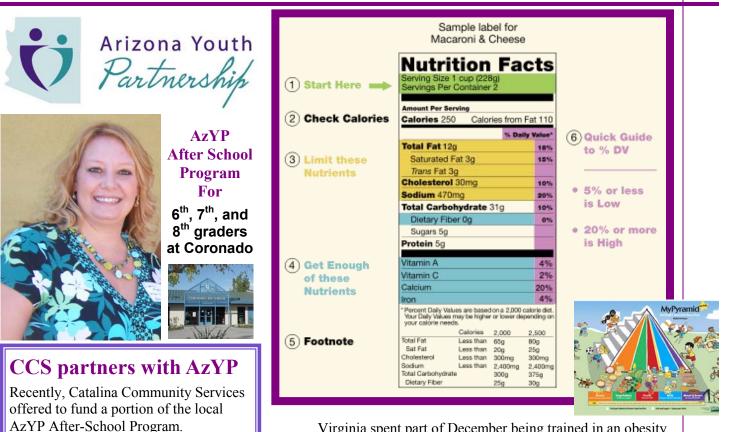
bank programs. This is

Coronado K-8 population!

nearly one half of the

that CCS has more than 525 students

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Virginia spent part of December being trained in an obesity awareness program. She had a great time, when school started up after the holidays, introducing the students to a new kind of snack: healthy vegetables! The students were surprised they liked them. Some they had not even seen before, such as jicama!



They discovered that vegetables with a low fat dip could actually replace Cheetos and soda! They are on their way to healthier eating!



In the after-school program, Virginia is teaching the kids how to read nutrition labels. Our Food Bank is participating also. When we have canned foods that cannot go out to the public because of expired dating, our volunteers remove the labels and give them to Virginia to share with the kids.

The kids plan to make a poster for the Food Bank service lobby to share what they have learned with our food recipients. We expect to have fun during the rest of the school year collaborating and building upon the students' interest in healthy eating and enjoying an active lifestyle.



For more information: Virginia Madrid • Phone: 520- 825-0009 • virginia@azyp.org

Goals and Plans

Barbara McClure, Executive Director

For those whom I have not yet had

the pleasure of meeting, I would like to share a bit about myself. My husband, Jeff, and I began our family in southern California, then moved our manufacturing business to the Seattle area with a twenty year plan to raise our three boys in the great outdoors of the Pacific Northwest, heading back south once the youngest had grown and settled into college.

We had a wonderful time boating in the NW, and participating in all the outdoor activities that life with three boys brings: soccer, Little League, Scouting, etc... I jumped feet first into my most favorite, life long hobby - volunteering in non-profits: advocating for children, and working with families and seniors. I felt immediately at home, with so many amazing people in the organizations I joined, and in the NW, where there is such a strong culture of voluntarism.

Eight years into our twenty year plan, we realized that the climate of the NW was just too damp and gray for our southern blood. The northwest is



Meet one of our newest, youngest, volunteers—Harrison. A seven year old, Cooper Creek first grader, this young man had a birthday party recently and suggested to his young guests that they bring food for the hungry, instead of gifts. We were all so impressed! He dropped off 93.6 pounds of food to the Food Bank. Harrison stepped up on the scale to find he weighed a mere 57.2 pounds!

All volunteers at Catalina Community Services are the best! Always friendly and helpful. YOU ROCK!! -Michael & Kathleen

certainly a gorgeous place to be, on a sunny day, but there just weren't enough of those for us.

We spent years researching where we wanted to settle, decided on Tucson, then worked to make that dream happen. Fifteen years, nearly to the date, we sold our business, climbed into a motorhome with our youngest son Parker, (then 15years old) and toured the US for 11 months, traveling through 45 states and landing in Santa Catalina State Park just five weeks before Parker began his Junior year at CDO. We now live here in the Catalina area.

I am a firm believer that setting goals is the first step to making your dreams a reality, and my creative spirit allows me to imagine endless possibilities. This passion for possibilities and people makes me a natural to seek partnerships and collaborate on projects to make them the best they can be.

With expanded programming well under way, I hope to introduce more of you to the joy of volunteering at Catalina Community Services. That is how I first began here, as a volunteer, then a Board member - and now, as Executive Director I invite you all to participate somehow.



Our boys had the dual advantage of growing up in a family that was committed to

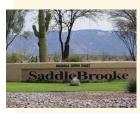
community, and in a community that was committed to others. Their schools offered multiple volunteer opportunities each year, assisting in local projects and addressing global issues and needs.

You can expect to see more school aged kids getting involved with CCS, and connecting to their broader community in new ways. This is part of my personal commitment to children, and I think the partnership will be wonderful for all.

Looking back, I spent fifteen years serving on non-profit Boards, organized a wide variety of school and community programs, chaired myriad committees, worked with education, worked on city projects, advocated for children at the WA legislature, served as a PCO and am continuing my habits here in the Southwest. I think I may have been born a volunteer!

I hope all of you will feel welcome to stop by Hawser Street and visit with me some time. I welcome both your concerns and your great ideas!

So Many People and Business Partners to THANK...!



SaddleBrooke neighborhoods and clubs for your continued support!

There are so many of you!

Unit 32, lead by Rennie Temple held a neighborhood food drive called, "Fill the Chevy".

They brought in 283 pounds of canned food and lots of cash, in a very fun and creative way!



Tucson Marathon Committee for cases of bananas and extra food after the big event!

Our 40 Volunteers who are spending an hour a week (5 to 6 weeks) in the classrooms at Coronado K-8 to teach a business and economics curriculum. Students LOVE it!



Golder Ranch Fire Department: Captain Seeley's Crew for inviting one of



our families to dinner at the fire house. The whole family had a wonderful time!

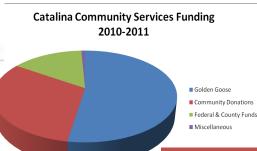
Thank you to the Golden Goose Board,

staff, and the many volunteers who work so hard every day, and who provide us with a solid financial foundation. You all help to make our programs possible!



Ever wonder how we fund all our great programs? 15% comes through grants with Pima County 53% from Golden Goose Thrift Shop distributions 32% as cash donations from *YOU* and local businesses Our current goal is to raise \$75,000 more from community contributions over the four months remaining in our fiscal calendar - March April, May, and June.

Please consider making a donation so that we may continue to offer many opportunities to our friends and neighbors needing assistance with some of life's most basic necessities. With your support, our



community of individuals, families, and seniors will have food, clothing, hot meals, educational opportunities, afterschool snacks and programs, and emotional support.

Every dollar makes a difference!

Do you know about our connection to the Goose?

100% of the Goose profits support two local charities: Catalina Community Services & SaddleBrooke Outreach. Though a separate 501(c)3, the Golden Goose Board is made up of representatives from both organizations.

The Goose accepts nearly all types of gently used items - everything but clothing. Our CCS volunteers do all the presorting of clothing for the Goose, then send those items that are marketable to the thrift store - and clothing is their second highest income generating department!

The Golden Goose Thrift Shop 15970 N. Oracle Rd. Catalina, AZ 85739





comments

NON-PROFIT ORG US POSTAGE PAID **TUCSON AZ PERMIT #541**

linda@balloonlady.biz 520-498-4908

> Looking for a meaningful place to VOLUNTEER? **Come to Catalina Community Services!**

I cannot thank ... a few client all of you enough. It's been great through the years to be able to count on people like you. That really makes a difference on our families and also our budget. Being a single mother with three children it's a great help. Thanks to all the volunteers.

- Maria

I am so impressed by all the services you provide. Every person I've come in contact with here has been friendly and kind. - Erin

Always cheerful, helping turn a bad day around. - Michael

Mission: To provide assistance to Greater Catalina residents to improve their quality of life

- Work close to home, in Catalina ٠
- **Impact your community** ٠
- Find a variety of things to do, and ways to help ٠

Vision: To be the Resource Center of choice with consistent services by volunteers to all residents of the Greater Catalina Area

- Help on a regular basis or on a one-time project
- We can arrange a task to fit your schedule
- Take the opportunity to meet new friends ٠
 - Make a difference in the lives of hundreds of local residents Find more details inside this newsletter!

Feel free to stop by, or call to sign up or learn more. (520) 825-0009